

Housing



Sources of advice, information & support

District & City Council website links



- These links have info for tenants, general housing info and applying for housing

Login
Please enter your email and password to log in

Email:

Password:

☐ Remember Me [Forgot password?](#)

LOGIN

- Cambridge City Council - www.cambridge.gov.uk/housing
- East Cambridgeshire District Council - [Home-Link | East Cambridgeshire District Council \(eastcamb.gov.uk\)](http://Home-Link | East Cambridgeshire District Council (eastcamb.gov.uk))
- Fenland District Council - www.fenland.gov.uk/housing
- Huntingdonshire District Council - www.huntingdonshire.gov.uk/housing
- South Cambridgeshire District Council - www.scamb.gov.uk/housing





Not sure what District or City
Council someone lives in?

Enter the postcode at this link to
find out

[Find your local council - GOV.UK](https://www.gov.uk)
www.gov.uk

Homelessness – what to do



- We have a duty to refer people (with consent) to the homelessness process if they are, or are likely to become homeless
- **Cambridgeshire links to homelessness process**
 - [Get help to avoid becoming homeless - Cambridge City Council](#)
 - [Homelessness Advice | East Cambridgeshire District Council \(eastcambs.gov.uk\)](#)
 - [Homelessness - Fenland District Council](#)
 - [Homelessness - Huntingdonshire.gov.uk](#)
 - [Get housing advice - South Cambs District Council \(scambs.gov.uk\)](#)
- **National Advice Service for Professionals** [NHAS | National Homelessness Advice Service](#)
- **Housing advice for anyone** <https://www.shelter.org.uk>



Supporting with common housing queries



- **If living in Social Housing.....**

- First port of call will be the housing provider's Housing Officer
- May have slightly different titles depending on the housing provider
- They will be able to help tenants with any issues relating to housing
- If someone doesn't know who it is they can phone the housing provider
- The housing providers will have a website



- **Repairs/condition of property**

- Social housing - contact council or social housing provider
- Private renting – contact landlord. Can contact Environmental Health if not resolved

- **Neighbour issues**

- Contact housing officer if social housing
- Environmental health (noise, public health issues)



Supporting with common housing queries



- **Rent arrears**
 - Contact landlord, housing officer, Citizens Advice Bureau
- **Council Tax queries or issues**
 - Contact city or district council
- **General Benefits and Finance advice and support**
 - [Cambridgeshire Online | Benefits and finance](#)
 - Has general info and links to local sources of support
- **Costs of moving and other household items**
 - Drop an email to SendHousingAdvice@cambridgeshire.gov.uk
 - We can share info about organisations who may be able to support



SEND Specialist Housing Advisors 0-25



What we do

- Provide advice and information about housing options and processes for children and young people with diagnosed SEND and their families.
- Offer housing advice and information to workers who are supporting children and young people with SEND to enable that member of staff to advise and signpost families appropriately.
- Support, when needed, for families and young people to make informed housing decisions, navigate housing processes, support to unpick blocks to moving forward and tailored support with coordinating a move for those with more complex housing issues
- NB – we do not have access to the housing register and are not involved in the allocation of housing

Make a referral

- Please complete this [SEND Specialist Housing Advisor Referral Form](#)

Contact us

- SendHousingAdvice@cambridgeshire.gov.uk



A few other useful links.....



- **Housing Options Info for young adults**

- [Cambridgeshire Online | Housing](#)
- Local info for young adults and their families and those who support them on the SEND information hub

- **Teaching and other resources**

- [Post-16: Independent Skills \(cambslearntogether.co.uk\)](#)
- Has a section on housing, learning exercises, differences between necessity and wants
- Also, info about other independence skills that will impact positively on housing

- **Booklet on housing and support options**

- [No place like home - a housing and support guide \(councilfordisabledchildren.org.uk\)](#)
- Useful and accessible guide (but be aware it's a national guide and not all the options are available everywhere)