



Housing



Sources of advice, information & support

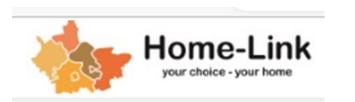


District & City Council website links





Login Please enter your email and password to log in	
Email:	yourname@email.com
Password:	•••••
	Remember Me Forgot passw ord?
	LOGIN



- These links have info for tenants, general housing info and applying for housing
 - Cambridge City Council <u>www.cambridge.gov.uk/housing</u>
 - East Cambridgeshire District Council <u>Home-Link | East Cambridgeshire</u> <u>District Council (eastcambs.gov.uk)</u>
 - Fenland District Council <u>www.fenland.gov.uk/housing</u>
 - Huntingdonshire District Council <u>www.huntingdonshire.gov.uk/housing</u>
 - South Cambridgeshire District Council <u>www.scambs.gov.uk/housing</u>





Not sure what District or City Council someone lives in?

Enter the postcode at this link to find out

Find your local council - GOV.UK (www.gov.uk)



Homelessness – what to do



- We have a duty to refer people (with consent) to the homelessness process if they are, or are likely to become homeless
- Cambridgeshire links to homelessness process
 - Get help to avoid becoming homeless Cambridge City Council
 - <u>Homelessness Advice | East Cambridgeshire District Council (eastcambs.gov.uk)</u>
 - Homelessness Fenland District Council
 - Homelessness Huntingdonshire.gov.uk
 - <u>Get housing advice South Cambs District Council (scambs.gov.uk)</u>
- National Advice Service for Professionals <u>NHAS</u> | National Homelessness Advice Service
- Housing advice for anyone https://www.shelter.org.uk







Supporting with common housing queries



• If living in Social Housing......



- May have slightly different titles depending on the housing provider
- They will be able to help tenants with any issues relating to housing
- If someone doesn't know who it is they can phone the housing provider
- The housing providers will have a website
- **Repairs/condition of property**
 - Social housing contact council or social housing provider
 - Private renting contact landlord. Can contact Environmental Health if not resolved
- Neighbour issues

Tenancy

Agreement

- Contact housing officer if social housing
- Environmental health (noise, public health issues)

Supporting with common housing queries





• Rent arrears

- Contact landlord, housing officer, Citizens Advice Bureau
- Council Tax queries or issues
 - Contact city or district council
- General Benefits and Finance advice and support
 - <u>Cambridgeshire Online | Benefits and finance</u>
 - Has general info and links to local sources of support



- Costs of moving and other household items
 - Drop an email to <u>SendHousingAdvice@cambridgeshire.gov.uk</u>
 - We can share info about organisations who may be able to support



SEND Specialist Housing Advisors 0-25 🖉 🚱

What we do

- Provide advice and information about housing options and processes for children and young people with diagnosed SEND and their families.
- Offer housing advice and information to workers who are supporting children and young people with SEND to enable that member of staff to advise and signpost families appropriately.
- Support, when needed, for families and young people to make informed housing decisions, navigate housing processes, support to unpick blocks to moving forward and tailored support with coordinating a move for those with more complex housing issues
- NB we do not have access to the housing register and are not involved in the allocation of housing

Make a referral

Please complete this <u>SEND Specialist Housing Advisor Referral Form</u>

Contact us

• <u>SendHousingAdvice@cambridgeshire.gov.uk</u>





A few other useful links.....



Housing Options Info for young adults

- <u>Cambridgeshire Online | Housing</u>
- Local info for young adults and their families and those who support them on the SEND information hub
- Teaching and other resources
 - Post-16: Independent Skills (cambslearntogether.co.uk)
 - Has a section on housing, learning exercises, differences between necessity and wants
 - Also, info about other independence skills that will impact positively on housing
- Booklet on housing and support options
 - No place like home a housing and support guide (councilfordisabledchildren.org.uk)
 - Useful and accessible guide (but be aware it's a national guide and not all the options are available everywhere)

